

Integrated Management System Policy Statement

NCH Europe



Our Vision

NCH Europe, the European Division of NCH Corporation, as a premium provider of Water, Energy, and Maintenance Solutions recognizes that Environmental, Health, Safety and Quality (EHSQ) management is an integral part of the way we do business.

Our long-term success is built upon our ability to identify our strengths and weaknesses and to continuously improve our processes in all geographical locations, across all business areas, while protecting people and the environment in which we work.

Our Principles

- We conduct our businesses with respect and care for the environment and without compromising the health and safety of people, whether employees, agents, customers, suppliers, or citizens around the world.
- We continuously improve our business processes while meeting or exceeding legal or regulatory requirements and appropriate international standards.
- We provide high quality products and services to make our customers successful and add value to their business.
- We operate an environment of open and transparent communication of EHSQ matters.
- We recognize that the skills and involvement of our staff is essential for understanding and fulfilling the needs of our company and customers.
- We provide the necessary resources to achieve our vision.

We believe in 'people doing business with people'.

Our Commitment

- Understand the context, requirements, and expectations of customers, staff, stakeholders, suppliers and the relevant authorities in order to ensure EHSQ needs are being fulfilled,
- Supply high-quality products and services allowing customers to increase their effectiveness and to reduce costs based on best-in-class water, energy and maintenance solutions,
- To provide, at all times, safe and healthy working conditions for the prevention of work-related injury and ill health,
- Ensure suitable and effective training and supervision that provides our staff with the knowledge and information to understand our EHSQ policy and safely undertake their activities,
- Adopt environmentally sustainable practices for all of our business activities and when developing products or solutions including, reducing waste and energy consumption, increasing the use of recycled materials, preventing pollution and reducing our carbon footprint,
- Relentlessly improve our quality, environmental, health and safety standards, management systems, practices and performance by setting appropriate objectives and targets based on risk assessment, pollution prevention principles, and conducting periodic reviews of all company activities on a continuous basis,
- Demonstrate compliance with internal and external requirements through audits and maintain compliance with applicable legislation, codes of practice, and international standards such as ISO 9001, ISO 14001, ISO 45001, ISO 22716, Kosher and Halal,
- Eliminate hazards and occupational health, safety, and environmental risks wherever practical,
- Maintain Corporate Ethics at all times, namely; no tolerance of discrimination based on race, gender, sexual orientation, age, religion, ethnic or national origin, handicap or for other illegal and unethical reasons,
- Apply a zero-tolerance approach to slavery, servitude, forced and compulsory labour and human trafficking in our own business, in any of our supply chains or in any other business dealings and relationships we have,
- Use suppliers who themselves adhere to health, safety and environmental pollution preventing and sustainability practices,
- Listen to the requirements and needs of employees and their representatives and ensure their participation and consultation in areas related to EHSQ.

A handwritten signature in black ink, appearing to read 'Jim Bird', written in a cursive style.

Jim Bird
Group President & CEO
NCH Corporation

Date 17 May, 2024